JAN 1 0 2011

Application Number: 10/736,100

Claim 2 has been rewritten to include the fact that the step is a process, that the pre-defined groups are initially ranked; that the number of statements per group can not be arbitrarily chosen, but is calculated.

Claim 3 has been rewritten to include the fact that the step is a process and that the process is limited to being performed on a computer

Claim 5 has been rewritten to include the fact that the step is a process, that the process is limited to being performed on a computer and corrects an error (questions instead of statements)

Claim 6 has been cancelled

Claim 7 has been rewritten to include the fact that the step is a process, that the claim now refers to claim 5, that the process is limited to being performed on a computer and clarifies which questions are being dynamically rearranged.

Claims 8 - 10 have been rewritten to include the fact that the step is a process and that the process is limited to being performed on a computer

Claim 13 has been rewritten to highlight the steps in a list and has had the term "such as" removed.

Claim 15 has been rewritten to highlight the steps in a list; the limitation of the questionnaire survey being used to measure human satisfaction has been included

Claim 19 has been rewritten to highlight the steps in a list and has had the term "such as" removed. Also the term "like-minded survey originators" has a limit set to those who conduct a similar survey.

Claims 20 - 23 have been rewritten to include the fact that the step is a process and that the process is limited to being performed on a computer

Claims 22 and 23 have been rewritten to clarify that the term "level of conviction" also represents the "weighted score".